Clubside by Tackl

The complete guide to running a fishery, club or syndicate on Tackl

For fishery managers, treasurers, committee members, bailiffs and members

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1. Clubside at a glance

Clubside gives a fishery or angling club one system for memberships, day tickets, the club calendar, catch records, bailiff checks and money, and gives members one app for their card, their catches and their club. It costs the club £7.99 a month or £95.88 a year plus a £1 handling fee per member per year, which the member pays at renewal or the club prepays on their behalf. Anglers pay nothing per booking, and the club's money goes straight into the club's own bank account.

Clubside is part of Tackl, the UK angling platform. Members use the same Tackl app they use to buy and sell tackle, log catches, check conditions and read the Academy guides, so there is nothing separate to install and no new login to remember.

Who it is for

Type of water	What Clubside does for you	Typical first win
Day-ticket fishery	Sell day, 24-hour and night tickets online with QR tickets, show conditions and catches on your page, run a catch leaderboard, and let bailiffs check tickets on the bank	No more cash on the bank and no more 'the honesty box was empty'
Angling club (several waters)	Memberships with online joining and renewals, waiting lists, member cards, work parties and fixtures on one calendar, club chat off Facebook	The treasurer's spreadsheet and the secretary's renewal letters disappear
Syndicate	A small private club with controlled joining, private catches, swim closures and a members-only chat	Everyone knows the rules, the closures and who is on the water
Match group or league	A live leaderboard on match day, fixtures with pegs blocked, results kept season on season	Results on the bank before the weigh-in is packed away

What is live today and what is coming

Everything in sections 2 and 3 is live in Tackl now. Two things are on the roadmap rather than live and are marked as such throughout: anglers booking individual swims online, and automatic weather forecasts for match days. We would rather tell you what exists than sell you a plan.

2. For your members

Members get the club in their pocket: card, waters, rules, chat and catches in one place, with nothing to print and no Facebook group to police.

Club home

Every club has a home page in the app. Members see pinned announcements and news, their membership card and renewal date, the club's waters, upcoming fixtures and closures, the latest catches shared with the club, and the leaderboard. The committee controls everything on it; members cannot post announcements, only read them.

- Announcements can be pinned so the AGM notice or a closure stays at the top until it passes.
- Members get a notification when a new announcement is posted, so nobody misses a closure.
- The public sees only what you allow: name, waters and how to join. Members-only content stays private.

Club chat

A members-only chat with photos, visible only to current members. The committee can pin messages, remove posts and flag messages for review; a member can report a message. When a membership lapses, access to the chat ends with it.

- Keeps fish, swims and disagreements off public Facebook where other clubs, poachers and the local paper can see them.
- Flagged messages go to the committee with the reason, so moderation is a committee decision, not one person's.
- No adverts, no algorithm: messages appear in the order they were posted.

Catch records

Members log catches in under a minute: photo, species, weight, bait, rig, notes, and the water. Tackl records the conditions at the time of the catch automatically: air temperature, pressure and its trend, wind, cloud, rain and moon phase. Each catch has three privacy levels, chosen by the angler: private to them, shared with the club, or public. Exact locations and swims are never shown publicly, whatever the setting.

- Personal bests are tracked per species and celebrated in the app.
- Catches shared with the club feed the club leaderboard and the committee's catch review.
- Public catches show the water name at most, never the swim.
- Every catch links the bait used to Tackl's bait library, which is how the club gets 'what's working' insight without anyone filling in a form.

Waters and rules

Each water you manage has its own page: description, species present, pegs and a map, rules, facilities, ticket types and any closures. Rules are always the current version; when the committee changes one, every member sees the change and gets a notification. No more 'I was told something different'.

Swims and pegs

Pegs are mapped on each water. Fixtures, matches and work parties can block chosen pegs for their dates, and the blocked pegs show on the member's water page. Booking of individual swims by members is on the roadmap and not live yet; today Clubside tells members which pegs are closed and why.

Leaderboards

Two kinds. A monthly or season leaderboard, by species, by biggest fish or by points, with a prize if you choose, which keeps members logging catches between visits. And a live match-day leaderboard: weigh-in results entered as they happen, visible to everyone on the bank. Results are kept season on season as club records.

Club shop

Sell club merchandise (hats, hoodies, badges, mugs) with sizes, stock levels and photos, paid online with the money going to the club's account. Orders appear in the committee's dashboard for collection or posting. No stock in the car boot, no cash to chase.

Digital membership card

Each member has a QR card on their phone showing their photo, membership type, the waters it covers and whether it is valid today. The card cannot be lent or copied: the code changes and is checked against the club's records when scanned. Paper cards can be issued alongside for members who want one.

3. For management

Management runs from one dashboard on a phone or a laptop, by anyone the club gives a committee or owner role. Roles are handed over in the app when the committee changes, so nothing lives on one person's computer.

Conditions today

For each water, the dashboard shows today's air temperature, pressure and its 24-hour trend, wind speed and direction, cloud cover, rain and moon phase, and records the same against every catch logged. Over a season this tells you, from your own water's results, which conditions produce fish. Automatic forecasts for match days are on the roadmap.

Club calendar: fixtures and closures

Fixtures, matches, work parties, open days and closures in one calendar. A closure or match can block chosen pegs for its dates; the pegs show as closed on members' water pages automatically. Every event appears on the club home and sends a notification to members. Colour-code event types so a glance tells members what is on.

Fish welfare

Welfare rules (mats, cradles, antiseptic, retention limits, no sacks in summer, hook restrictions) sit next to the water's rules where members read them. Tackl's Academy fish-care guides are linked from each water. When reviewing catches, the committee can see photos and flag welfare concerns to a member privately. Hot-weather closures take two taps.

Memberships

Set up each membership type (adult, junior, concession, family, syndicate, night) with its price, season dates, duration and a member limit. Members join and pay online, upload a photo for their card, and renew with one tap when reminded. The dashboard shows who is current, who lapses this month and who has not renewed. Memberships can be made renewable automatically if you prefer.

Joining and waiting lists

Choose how people join: open, by invite code, or by application. Applications come to the committee with the applicant's details and message; approve or decline with a note. Waiting lists are kept in order with the date applied. Invite codes can be limited to a number of uses and an expiry date, so a code shared on social media cannot be used forever.

Day tickets

Set up day, 24-hour, 36-hour and night tickets with prices, a limit per day, and valid dates. Anglers buy online and get a QR ticket on their phone. The bailiff sees who is booked today before setting off. A ticket can be refunded from the dashboard. A daily limit stops a lake being oversold.

Review catches

Every catch logged on your waters appears in a review list with photo, angler, species, weight, bait and conditions. Verify the ones you want to count towards leaderboards and records, leave the rest as reported, or flag one for a conversation. Review takes seconds and the data builds the club's own history.

Member flags

Put a warning, a watch or a ban on a member with a reason, who issued it and an expiry date. Flags are private to the committee and bailiffs; the member is told what the committee chooses to tell them. When a bailiff scans a flagged member's card, the flag shows immediately. Expired flags fall away automatically.

Catch insights

What is being caught on your waters, by species, month, bait and conditions, built from members' catches and the automatic conditions record. Tackl shows honest sample sizes and says 'not enough data yet' rather than inventing a trend. Over time this answers the questions committees argue about: is the lake fishing worse than last year, and what actually works here.

Bailiff scanning

Give bailiffs a bailiff role. On the bank they scan a member's QR card, or search a name if the member has no phone with them, and see at once: valid or not, the photo, the waters covered, and any flag. Every check is logged with time, water, result and reason, so the committee has a record. It works without signal and syncs later.

Partner tackle shops

Authorise local tackle shops to sell your memberships and day tickets over the counter. For each shop you set what they can sell (day tickets, adult, junior, concession, renewals), whether they take cash or card, whether sales activate instantly, and the commission they keep. Sales appear in your dashboard the moment they happen, with no paper tickets and no quarterly settling-up.

Money

Payments for memberships, tickets and merchandise go into the club's own Stripe account, which the club opens in the app in about ten minutes with its bank details. Payouts land in the club bank account automatically, with a record of every sale, refund and fee. Tackl never holds club money.

4. What it costs and how the money works

Clubside costs £7.99 a month or £95.88 a year per club or fishery, plus a handling fee of £1.00 per member per year, charged when a member buys or renews a membership. The club chooses who pays the £1: the member, added at renewal, or the club, by prepaying for all its members (200 members = £200) so members pay nothing extra. No setup fee; no booking fee charged to anglers; unlimited members, waters, bailiffs and committee users.

	Cost
Clubside subscription (everything in sections 2 and 3)	£7.99 a month, or £95.88 a year
Handling fee on each membership purchase or renewal	£1.00 per member per year, paid to Tackl: added to the member's renewal, or prepaid by the club for all its members (e.g. 200 members = £200) so members pay nothing extra
Day tickets and merchandise	No handling fee
Members, waters, bailiffs, committee users	Unlimited, included
Taking payments online (memberships, day tickets, merchandise)	Card processing only, charged by Stripe, about 1.5% + 20p per UK card payment, taken from each sale
Angler booking fee	None
Partner tackle shop sales	The commission you agree with the shop; nothing to Tackl
Setup help, training and support	Included

Worked example

A club with 200 members at £40 and 300 day tickets at £10 a year takes £11,000 online. It pays £95.88 a year for Clubside, £200 in handling fees if it prepays for its members (or nothing, if members pay the £1 at renewal), and about £265 in card processing (1.5% + 20p on 500 payments). Against that: no renewal letters, no cash handling, no chasing, and the treasurer's evenings back.

Questions treasurers ask

Who holds the money?
The club. The club opens its own Stripe account inside Clubside; Tackl has no access to the funds. Payouts go to the club bank account on a schedule you choose (daily, weekly or monthly).

How quickly does money arrive?
Stripe typically pays out two to three working days after a sale for UK accounts, then on your chosen schedule.

What records do we get for the accounts?
Every sale, refund, fee and payout with date, member, item and amount, exportable as a spreadsheet for the year-end accounts and the auditor.

Can we refund someone?
Yes, in full or in part, from the dashboard. The refund goes back to the card used and shows in the records.

What about VAT?
The subscription is charged with VAT where applicable and an invoice is provided. Whether your club's own sales are subject to VAT depends on the club's status and turnover; your treasurer or accountant advises on that, not Tackl.

Can members still pay by cash or bank transfer?
Yes. The committee can record an offline payment against a member so their card still works, and partner tackle shops can take cash. Online payment is the default, not a requirement.

Can we cancel?
At any time. Monthly subscriptions stop at the end of the month; annual ones at the end of the year. Your data can be exported before you go.

5. Questions by role

The questions we are asked most, answered plainly. If yours is not here, ask: team@tackl.co.uk.

Fishery owners and managers

We have run on paper and a Facebook group for 30 years. Why change?
Because the work falls on two or three people and stops when they do. Clubside puts renewals, tickets, rules and the calendar in one system any committee member can pick up, and members serve themselves.

How is this different from Swimbooker or Catch?
Those are booking platforms built for day-ticket fisheries, and they charge the angler a fee on every booking. Clubside is built for clubs and syndicates as much as fisheries: memberships, waiting lists, bailiffs, work parties, flags and matches, with no fee charged to the angler. Swim booking itself is on our roadmap rather than live.

What if our members are not technical?
Most already use WhatsApp and online banking. Joining, paying and showing a card on the phone is simpler than either. Paper cards can be issued alongside, and a bailiff can search a name instead of scanning.

Will anglers actually log catches?
Some will, especially with a leaderboard and a monthly prize. You do not need everyone: a few dozen logged catches a month tells you more about your water than a year of hearsay, and every catch records conditions automatically.

Can we stop poachers and borrowed cards?
A scanned card shows the member's photo, the waters it covers and whether it is valid today; the code cannot be copied. Every scan is logged. A ban or warning shows the moment a bailiff scans the card.

Can we keep our water private?
Yes. Catches are private by default; the angler chooses whether the club or the public sees them. Exact locations and swims are never public. The club's data belongs to the club.

Is our fishery too small?
No. A syndicate of 20 and a club of 1,200 use the same features. Setup takes an evening.

Can several of us manage it?
Yes. Owner, committee and bailiff roles can be given to as many people as you like, and removed when they step down.

Treasurers

What does it cost in total?
£95.88 a year (or £7.99 a month), the £1 per member handling fee on membership purchases and renewals (paid by the member at renewal or prepaid by the club), and card processing of about 1.5% + 20p on each online payment. Nothing else.

Who pays the £1 handling fee?
Your choice, set in the club dashboard. Member pays: it appears as a separate £1.00 line at renewal. Club prepays: buy a block of member credits (200 members = £200) and members see no fee. You can switch between the two at any time.

Can we see who has paid and who has not?
Yes. The members list shows current, lapsing this month and lapsed, with the last payment date and amount, and can be exported.

Does it handle concessions and juniors?
Yes. Each membership type has its own price and rules; juniors can require an adult's details.

What about partial refunds and pro-rata?
Partial refunds are supported. Pro-rata joining prices are set by you per membership type.

Is there an audit trail?
Every payment, refund, flag, role change and bailiff scan is logged with who did it and when.

Secretaries and committee members

How do we move our existing member list in?
Upload a spreadsheet of members (name, email, membership type, expiry). Members get an invite to claim their account; those without email get a card from you.

Can we run the AGM notice and minutes through it?
Announcements and pinned posts cover notices; minutes can be attached as a file. Voting is not built in.

Can we close pegs for a match without telling everyone individually?
Yes. Create the fixture, pick the pegs, and every member sees them closed on the water page with the reason, and gets a notification.

Who sees member flags?
Only committee members and bailiffs. Members see only what the committee tells them directly.

What happens when the committee changes?
Roles are handed over in the app. Members, waters, rules and records stay with the club, not with a person's laptop.

Bailiffs

What do I need on the bank?
A phone with the Tackl app. Scanning works without signal; checks sync when you are back in range.

What if the member has no phone?
Search their name. You see the same card, photo and validity.

What if the card is out of date?
The scan shows 'not valid' with the reason (lapsed, wrong water, banned). You decide what to do; the check is logged either way.

Can I see who is booked today?
Yes. Today's day tickets and night bookings for each water are listed before you set off.

Members

Do I have to use the app?
To join and pay online, yes; it takes two minutes. If you would rather, your club can take payment another way and issue a paper card, and the bailiff can search your name.

Who can see my catches?
You choose for each catch: only you, your club, or everyone. Your exact spot is never shown publicly.

Will I be spammed?
No. You get club announcements and your order or renewal messages. Tackl's own marketing is opt-in.

What does Tackl do with my data?
Keeps it to run your membership and the club's records. It is not sold. See section 6.

Can I be in more than one club?
Yes. All your clubs and cards sit under one account.

6. Data, privacy and security

The club's data belongs to the club. Tackl processes it only to run Clubside, keeps it in the UK and EU, and lets the club export or delete it at any time.

- Tackl is the data processor; the club is the data controller for its members' details, as it is today with its own spreadsheet. A data processing agreement is available on request.
- Member data held: name, contact details, membership type and dates, photo for the card, payment history (card details are held by Stripe, never by Tackl), catches and flags.
- Who sees what: members see their own data and what other members share with the club. Committee roles see member records. Bailiffs see validity, photo, waters and flags. Tackl staff see data only to support the club when asked.
- Catches are private by default. Exact locations and swims are never shown publicly. Photos have location data removed on upload.
- Export: the club can export members, payments, catches and scan logs as spreadsheets at any time, and all of it when leaving.
- Deletion: a member can ask for their account to be deleted; the club's financial records are kept as the law requires.
- Security: encrypted in transit and at rest, backed up daily, payments handled by Stripe (PCI DSS Level 1). Two-factor sign-in for committee roles is being rolled out.
- Chat moderation: flagged messages are reviewed by the committee; Tackl acts on reports of illegal content.

7. Pros, cons and how it compares

Clubside suits a club that wants less admin and better records and is willing to move its members onto an app over a season. It is a young platform, and some things booking-first competitors do are still being built. We would rather you knew that now.

Pros	Cons
£7.99 a month for the club, no per-booking fee charged to anglers	A newer platform with a smaller user base than Swimbooker or Catch today
Memberships, tickets, calendar, bailiffs, catches and chat in one place	Members must install the Tackl app or use the website; some will resist at first
Money goes straight to the club's own bank account	Online swim booking by anglers is on the roadmap, not live yet
Bailiff scanning works with no signal and logs every check	Moving an existing member list in takes a spreadsheet and a data check
Catch and conditions data builds season on season	Catch data only becomes useful once members log regularly
Partner tackle shops can sell tickets with instant activation	Anglers buying a ticket on the day need signal at the water or must buy beforehand
Built in the UK for UK clubs; features added from club feedback	A small company; your data is exportable at any time as a safeguard

How it compares

	Spreadsheet and Facebook	Booking platforms (Swimbooker, Catch)	Clubside by Tackl
Cost to the club	Free, paid in volunteer hours	Usually free to the fishery	£7.99 a month + £1 per member a year (member or club pays)
Cost to the angler	None	A fee on every booking (e.g. £2.49 on Catch)	None
Memberships and renewals	Manual	Limited	Built in, online, automatic reminders
Waiting lists and applications	Manual	No	Built in
Day tickets	Cash or bank transfer	Yes, with swim booking	Yes; swim booking on the roadmap
Bailiff card checks	Paper cards	Ticket check	QR scan, photo, flags, logged, offline
Member flags and bans	Committee memory	No	Built in
Club chat and announcements	Facebook group	No	Members-only, moderated

	Spreadsheet and Facebook	Booking platforms (Swimbooker, Catch)	Clubside by Tackl
Catch records and conditions	No	Catch reports	Catches, conditions, leaderboards, insights
Partner tackle shops	Paper tickets	No	Built in with commission
Tackle marketplace for members	No	No	Yes, in the same app

8. Getting started: the first 30 days

A club can be live for members within a week; the first month is about getting members onto it. Ashley Francis from Tackl sets up the first clubs personally and is on the phone for the first season.

When	What happens	Who
Day 1	Create the club; add waters with rules, species and pegs; set membership types and ticket prices; connect the club bank account through Stripe (10 minutes)	Secretary or owner, with Tackl on the phone
Day 2	Tackl verifies the club (committee name, role and proof) so members know it is official	Tackl
Week 1	Import the member list from a spreadsheet, or send an invite code by email, text or newsletter; members download Tackl and see their card	Secretary
Week 2	Give bailiffs the role; run the first scans on the bank; keep paper cards alongside for the first season	Head bailiff
Week 3	Add fixtures, work parties and closures; pin the first announcement; retire the Facebook group gently	Secretary
Week 4	Launch a monthly leaderboard with a small prize; review the first catches; look at conditions against results	Committee

Migration checklist

- Member list as a spreadsheet: name, email, phone, membership type, expiry date.
- Waters: names, postcodes, species, number of pegs, rules as they stand today.
- Membership and ticket prices for the coming season, and any concessions.
- The club bank account details and a committee member able to open the Stripe account.
- Logos, photos of the waters and a short club description for the club page.
- A decision on joining: open, invite code or application, and who approves.

Support

Email team@tackl.co.uk. Setup help, training for the committee and bailiffs, and first-season support are included in the subscription. Features are added from club feedback; tell us what your club needs.